

How do I begin my project with SRB Signature Kitchens & Baths?

Whether you contact us by phone, email, or visit us at our Lunenburg Kitchen and Bath Showroom, we will ask you to commit a few minutes of your time for a preliminary conversation so we can both make sure we are the right kitchen and bath showroom to meet your design and product needs.

If in our conversation over the phone we both decide there is a fit, we would be happy to schedule an appointment for you to visit with us at our well-appointed, located in central MA, kitchen and bath showroom to continue our conversation. At this time we hope you will also be prepared to ask us about what you need to know to make your own decisions about working with SRB.

Please note, our showroom tends to get busy. However, you are always welcome to visit. If our staff is already serving another customer we may not be able to give you the attention you deserve or may need. If you would like some assistance at our showroom we encourage and recommend you call first to schedule a dedicated time to meet with one of our SRB design professionals.

Do you come to my home?

In the beginning we recommended that you visit our showroom. As part of our Design Process, we will visit your home, take measurements, and provide design consultation.

Do you supply appliances?

No, we do not supply appliances. Our designers can guide you in the selection of appliances that work best with your budget, space and lifestyle. We'd be pleased to refer you to qualified, reliable suppliers, if needed.

How long does the design process take?

It depends on numerous factors. After your initial meeting with our designer, the designer can provide a preliminary plan to you, typically there is a 3 to 5 day turnaround. Once you and our designer agree on the basic design concept, the designer will continue working with you to refine the layout as needed. By working via phone, e-mail, and fax we will help you to expedite the

process. Overall, the complete design process takes typically two to four weeks, depending on the scope of the project and your anticipated start date.

How long does the actual project take?

This too depends on your particular project. For a remodeling project of any size, you will be without a kitchen or bath for some period of time so it is helpful to plan ahead. Having a temporary kitchen arrangement (refrigerator, microwave, or a toaster oven) is useful. From start to finish, the typical project can take six to nine weeks to complete.

Do you provide a warranty on your installations?

Yes. SRB Signature Kitchens & Baths provides a 1-year warranty on all installations. The products we use also include a significant warranty. Be assured that years from now, if anything needs attention we will be here to assist you.